## Corporate Peer Challenge 2022 - Action Plan

Recommendation	Actions	Success measures	Leads
			( <b>bold</b> where multiple)
1. Develop a more clearly articulated strategic narrative of place, using the	Develop a narrative for Place	Council strategy documents align with strategic place narrative	Parvis Khansari
Local Plan as key spatial narrative.  Making the Local Plan work for	Ensure Local Plan and LTP development provide the key spatial narrative	New Local Plan and LTP4 adopted	Nic Thomas
Wiltshire will be important, and ensuring this work is delivered to	Area Boards and Place Boards explain and	and supported by a plan for delivery	Victoria Moloney
agreed timescales will be important.	champion the Local Plan	Work of the Place Boards is aligned to delivery of local plan allocations	
	Ensure the new economic strategy clearly aligns		
	with the narrative in the local plan	Proactive approach for delivery of local plan allocations in partnership	
		with developers and investors	
2. Seek to take advantage that the council's internal improvements are now paying dividends to provide space and time for senior leaders to focus on	Increased engagement with neighbouring authorities and partners (including the ICB/P) through existing and bespoke meetings	The new potential for shared services is fully explored with other organisations	Terence Herbert
wider external partnership opportunities to help take Wiltshire forward in line with the Business Plan.	Regular 1 to 1s with neighbouring Leaders and Chief Executives		
Torward in line with the business rian.	Maintaining leverage and influence at key fora where Wiltshire plays a leading role, for example: SW ADASS, SW ADCS & regional forums on children, families, education and public health		
	Promote Wiltshire Council activities through the LGA (including conferences), County Council		

3. Consider how to celebrate the successes of Wiltshire Council where it is important and where it contributes to raising the Council's external profile e.g., Climate Change and Children's Services.	Network, South West Leaders and Chief Executives meetings  Engage central government officials in discussion on the potential for devolution and continue participation in the Western Gateway  Identify a number of cross cutting issues/ opportunities that encourage organisational and system-wide collaboration; promote the results accordingly  Build on previous promotion of success e.g. leading for SW ADCS on sector led improvement and presenting at COP 27 with the LGA exhibits  Case studies included in trade press (such as LGC	Wiltshire's profile raised and recognition for areas of good practice.  Service transformation is coproduced with residents.	Lucy Townsend Parvis Khansari Stuart Honeyball Perry Holmes
	and the MJ)  Transformation programme regularly profiles its activity		
4. Create a county-wide strategic partnership board to oversee the Economic Strategy for Wiltshire and underpin the Wiltshire Public Service Board with appropriate officer groups	Review Wiltshire Public Service Board terms of reference, considering its role in the oversight and championing of the Economic Strategy for Wiltshire	Economic strategy adopted and aligned to Local Plan  Engaging partners on emerging economic strategy and ensuring this	Perry Holmes  Andy Brown  Parvis Khansari
that bring partners together to share resources and deliver on common priorities.	Implement technical officer subgroups to inform activity across the board, including on: UKSPF, One Public Estate, refugees, workforce	is adopted collectively  Working with board and partners to champion economic opportunities in Wiltshire and make the case for investment	Victoria Moloney

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		Improving communication of economic opportunities, green and investment	
5. Consider how developing a comprehensive Asset Management	Create capacity within the capital programme and revenue budget that allows the	Comprehensive strategy in place which is linked to and supports the	Andy Brown
and Capital Investment Strategy could support future transformation and place shaping ambitions and inform	development of place shaping ambitions  Understand the future requirement of Council	funding of our place shaping ambitions	Lizzie Watkin
future budget decisions.	assets and then how these can be utilised with partners to act as a catalyst for future place shaping ambitions	Ongoing improvements in staff development on required skills and expected financial implications of investment decisions	
	Increase financial literacy and embed the use of financial models to support business case		
	development that underpin our capital investment decisions (e.g. on industrial estate refurbishment, asset transfers, new leisure provision)	Service delivery plans and transformation business cases are clear on the level of capital required	
6. Review the role and function of Area Boards so that they add maximum	Evaluate the operation of recent community area function developments – such as LHFIGs	Additional matched funding is levered in	David Redfern
value to your Place Shaping ambitions.	and the SEPM team structure	Revised SDAT policy in place and	Andy Brown
	Support 'place based' delivery of services so that co-ordination of activities between	agreed programme for negotiation with town and parish councils	Nic Thomas
	communities, parishes and towns across a larger geographical footprint can be exploited to the	Additional assets delegated	Perry Holmes
	full	Accelerated phasing of transfers	Sam Howell
		Policy and strategy aligned to support the community	

		conversation and embed outcomes in the wider place shaping agenda	
7. Use continuing work with VCS around the emerging framework to	Include VCS reps in the Health and Wellbeing Board and Wiltshire Public Service Board	VCS reps included	Perry Holmes
ensure opportunities to involve them (and other partners) in developing	Review and develop a framework for a more	VCS strategy agreed	David Redfern
strategies and policies are maximised.	consistent approach for engaging the VCS at all levels of the organisation		Kate Blackburn
	Promotion of Community Conversations		
8. Continue to ensure that your approach to transformation is	Deliver a comprehensive service planning process including a strong planning and	Service Delivery Plans in place with key priorities distilled for budget	Perry Holmes
embedded and understood across the organisation.	performance management regime; one that more explicitly links business, risk, financial planning, and major programmes into one coherent whole with a clear and coherent "Golden Thread" throughout  Promote understanding of the gateway process, financial input required and the governance of transformation	setting process  Redesigned performance measures and quantifiable goals (targets) reporting arrangements agreed by Cabinet	Stuart Honeyball
	Continuing the lessons learned from recognised successful transformations and partnerships (FACT, Adult Transformation)		
9. Continue to build on the collaborative approach you're	Service planning process used to link priorities, finance, procurement and HR to inform	New Service Delivery Plans in place	Andy Brown
developing around budget setting to ensure clarity on all options given the inevitable difficult decisions that lie ahead (e.g. prevention/ place).	performance goals and budget setting (including capital required for transformation) to inform future budget setting	Changed approach moving away from one year budgeting to holding to a balanced budget over the 3	Lizzie Watkin

Ens	sure service planning and transformation	year MTFS, with effective long term	
pro	ogrammes include plenty of scope for	saving delivery and transformation	
cha	allenge (e.g. use of 'red teams', insight and		
corp	rporate research activity)	Regular reports on progress with	
		transformation programme	
		included in quarterly monitoring	
		reports at Cabinet	